

MARCH 2025

# SAMANEA

RAINTREE CLUB MEMBERS' NEWSLETTER • PP 11049/11/2012 (031176)

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## PATRON

Y.A.M. Tunku Naquiyuddin Ibni Al-Marhum Tuanku Jaafar

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### President

Ir Bruce Chan Siew Keat

### Vice President

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### Secretary

En. Ismail Hassan

### Treasurer

Mr. Peter Lim Chee Min

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The Raintree Club of Kuala Lumpur

# RAINTREE CLUB MOBILE APP



## ONLINE BOOKING SYSTEM (OBS)

**FOR THE BOOKING OF COURT  
FACILITIES AT RAINTREE**

***The app also features:***

- Get the latest statement of account & pay bill statement via mobile app*
- Get the latest updates, notices, events & promotions*



## PRESIDENT'S MESSAGE

Dear Members,

In this holy month of Ramadan, I would like to wish Ramadan Mubarak to all our Muslim members. May this month bring you peace, joy, and abundant blessings.

The Club celebrated New Year's Eve differently with a gathering at the Coffee House and Swimming Pool Foyer open to all. It is great to see our members and their friends coming together to celebrate in a relaxed and cheerful atmosphere; and the children enjoying the spectacular fireworks display to welcome the New Year.

On 8th February 2025, we had the traditional lion dance performance at the Main Lobby to usher in the Year of the Snake followed by a sumptuous Chinese New Year dinner complete with Lou Sang or the traditional Yee Sang dish. It is a widely held belief amongst Malaysian that this dish was first made popular in Seremban.

Lou Hei literally translated means mix and rise up. I believe this describe our General Committee well. We are a diverse and mixed group of individuals, and all are rising up to the occasion to bring forth new ideas and perspective.

- Our PR Com Committee recently carried out a Communication Survey to gather feedback from our members. The outcome of the Survey will be shared, and all your valuable inputs are appreciated. We will be using the information to help improve our engagement and communication strategies.
- On 23rd January 2025, we successfully signed the Collective Agreement (CA) for our union staff. We had a productive engagement with the Union and the CA was fairly and amicably negotiated to promote a positive working environment for our employees.
- The General Committee had launched a Membership Drive aimed at attracting new members. To wit, we are also making sure that the Club Facilities continue to be improved and upgraded to be relevant to the expectations of our existing and potential members. (Details of membership drive are in our website).
- Many projects are being looked at by the Special Projects Development as well as the House and Grounds. In our Committee meeting, we do debate intensely on the priorities and urgencies of each of these projects. We look forward to present our findings once these studies are completed.

It would be remiss of me if I do not give thanks to Mr. Lawrence Lee. He has given me wise counsel on several occasion and he has been a steady hand in managing the staff during his time here as General Manager. Mr. Lawrence Lee is on record our longest-serving General Manager in our Club. His contract with the Club ended in February 2025. The General Committee is unequivocal in our appreciation of his long service and contribution to the Club. Ms. Mumtas has been assigned as Acting General Manager in the interim period.

As always, we would continue to work with the members to promote activities and to enhance membership experience. Thank you for your continuous support, and we wish you a fulfilling and prosperous year ahead!

Best regards,  
IR Bruce Chan  
President  
Raintree Club

# ***Dive Into a Refreshing Experience at Raintree's Saltwater Pool!***

Ever noticed how amazing it feels to take a dip in the ocean? Well, we have that refreshing experience right here at Raintree Club! Our swimming pool uses a saltwater chlorination system, giving you a softer, gentler, and more enjoyable swim compared to traditional chlorine pools.

## **Why You'll Love Our Saltwater Pool!**

### **No More Harsh Chemicals -**

Say goodbye to itchy skin, red eyes, and strong chlorine smells!

### **Silky-Smooth Water -**

Feels like a natural spa, making your swims extra refreshing.

### **Eco-Friendly & Low Maintenance -**

A healthier choice for both swimmers and the environment.

### **Perfect for All Swimmers -**

Whether you're doing laps, splashing with family, or just floating under the sun.

### **Potential health benefits -**

Some people believe that the minerals in salt water may provide additional health benefits like improved skin conditions.

So, grab your swimsuit, dive in, and enjoy the coolest spot at Raintree Club!

See you at poolside!



# NEW YEAR'S EVE

## *Walk-In Countdown Party*

### **Ring in the New Year: A Memorable Celebration at Kenanga Coffeehouse Lounge**

This year, the Raintree Club welcomed New Year's Eve in a casual yet lively atmosphere at the Coffee House and Swimming Pool Foyer. Members and guests enjoyed a delightful buffet spread, complete with a carving station, offering a feast to mark the occasion.

Adding to the festive mood, a live band entertained the crowd, setting the perfect ambiance for a joyous evening. As the clock struck midnight, the night sky lit up with a spectacular fireworks display, creating a memorable start to the year.

Thank you to all who joined us in celebrating! We look forward to another fantastic year ahead at Raintree.



# CHINESE NEW YEAR DINNER

## A Grand Chinese New Year Celebration at Raintree

On 8th February 2025, the Raintree Club ushered in the Lunar New Year with a grand and joyous celebration. The festivities began with an Open House at 5 PM, where members and guests gathered to welcome the occasion in high spirits.

A spectacular lion dance performance took place at the Main Lobby, bringing energy and prosperity to the celebration, followed by office blessings to mark the start of the New Year on an auspicious note.

For the evening's festive dinner, guests indulged in a delicious eight-course traditional feast specially curated by Zhen Man Yi Seafood. The feast, freshly cooked on-site at Raintree, featured an array of classic Chinese delicacies, ensuring both flavor and freshness for everyone to enjoy. The night was filled with excitement as members participated in the lucky draw and showcased their festive attire for the Best Dressed competition.

A big thank you to everyone who joined in making this Chinese New Year celebration a truly memorable one. Wishing all our members good fortune, health, and happiness in the year ahead! Gong Xi Fa Cai!







# ANALYSIS OF THE COMMUNICATION EFFECTIVENESS SURVEY

The Communication Effectiveness Survey conducted among members of the Raintree Club of Kuala Lumpur aimed to gather insights on improving communication strategies. With 92 respondents, representing approximately 17% of active members, the survey provides valuable data on member demographics, communication preferences, and suggestions for improvement.

## Demographic Overview

- **Membership Duration:** A significant majority (80.4%) of respondents have been members for over 10 years, indicating a stable and long-term membership base.
- **Family Status:** About 58% of respondents have 2-3 children, while 25% do not have children.
- **Language:** English is the predominant language spoken at home (77.2%), followed by Mandarin and Cantonese.
- **Age Group:** The majority of respondents are aged 50 and above, which may influence their communication preferences and technology usage.

## Key Findings on Communication Effectiveness

The **top three** most effective communication methods:



E-mail



WhatsApp



Newsflash  
(Newsletter, Samanea)

The least effective methods:

**Suggestion Box,  
Postal Mail,  
QiSoft**

(many members were unaware of its existence and functions).

**67%**

prefer digital display boards  
over traditional notice boards

**45%**

follow the club's social media,  
while

**9%**

do not use social media at all.

**41%**

find the club's website  
easy to navigate,

**but**

**53%**

feel it is not  
informative enough.

## Attentiveness to Member Concerns

Only **13%** of respondents believe the Club is attentive to their requests, while **22%** disagree.

This highlights a significant area for improvement in member engagement and responsiveness.

## Suggestions for Improvement

Members provided several actionable suggestions to enhance communication effectiveness:

### Two-Way Communication Channels:

Establishing direct lines for feedback through WhatsApp or dedicated staff can foster better interaction between members and management.

### Increased Use of Digital Platforms:

Leveraging WhatsApp groups for announcements and updates can enhance real-time communication.

### Improved Website Content:

Enhancing the website's informational content could address concerns regarding its usability and informativeness.

### Regular Updates on Member Concerns:

Implementing a systematic approach to respond to member feedback promptly can improve perceived attentiveness.

## Conclusion

The survey results indicate that while Raintree Club has established some effective communication channels, there is considerable room for improvement, particularly in enhancing member engagement and responsiveness. By focusing on digital communication methods and creating more interactive platforms for feedback, the Club can better meet the needs of its diverse membership base. Addressing these areas will not only improve communication effectiveness but also strengthen member satisfaction and loyalty.

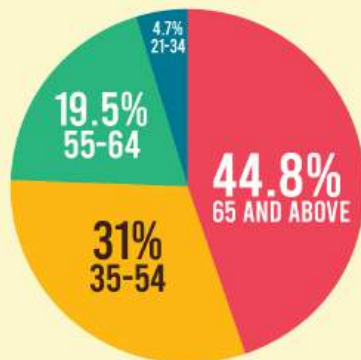
For a comprehensive and detailed report of the findings, including all relevant data and analysis, please scan the QR code provided to access the full document.



# Lift Installation Survey Summary Report

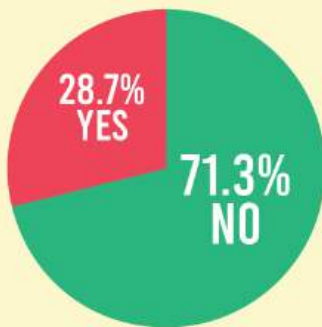
Here's a summary of the key findings from the Lift Installation Survey conducted for the Raintree of Kuala Lumpur Club:

## Demographics and Usage:



### Age:

Almost two-thirds (64.3%) of respondents are above 55 years old, with 44.8% being 65 or older.



### Mobility Challenges:

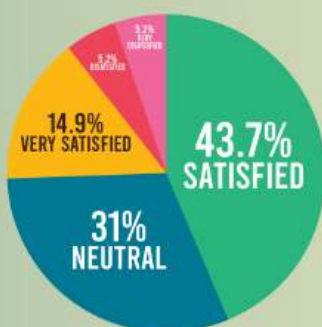
Only about 29% of respondents have mobility challenges affecting stair use.



### Club Visits:

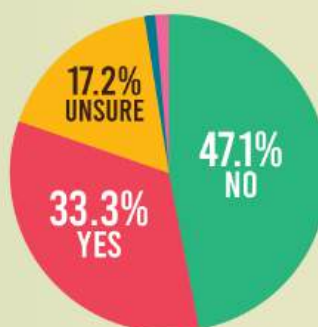
Almost half (49.1%) visit the club

## Accessibility and Support:



### Current Accessibility Satisfaction:

58.6% are satisfied with current accessibility.



### Facilities Meeting Needs:

47.1% believe current facilities do not meet all members' needs, especially those with mobility challenges.



### Lift Support:

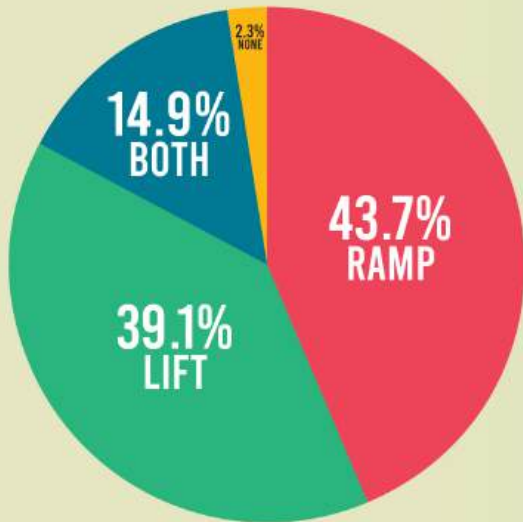
44.8% support lift installation, but there is no majority support.



### Ramp Support:

More respondents (40.2%) support a ramp, but again, no majority support.

## Preferences and Benefits:



**Preferred Option:**  
43% prefer a ramp over a lift if both are feasible.

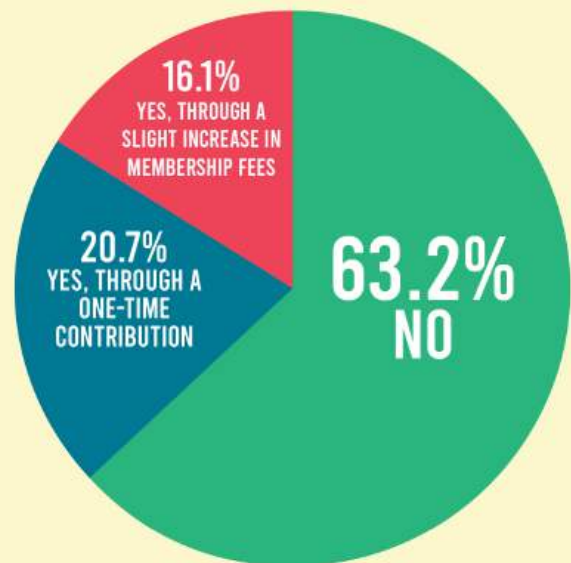
### Benefits:

Enhanced inclusivity (74.7%) and improved accessibility (46%) are seen as significant benefits.

## Concerns and Contributions:

### Concerns:

Cost (70.1%), maintenance/reliability (52%), and potential membership increase (49.4%) are major concerns.



**Contribution to Costs:**  
63.2% are unwilling to contribute financially.

## Feedback:

Many respondents suggest improving current accessibility rather than installing a lift or ramp. Some propose alternative solutions like a lift chair attached to the staircase.

For a comprehensive and detailed report of the findings, including all relevant data and analysis, please scan the QR code provided to access the full document.



# BADMINTON



## Raintree Christmas Badminton Carnival held on Saturday, 14th December 2024

December has always been a happening month in view of the Christmas celebrations and the excitement of the coming New Year. In conjunction with the festive period, the newly appointed Badminton Organising Committee took the opportunity to organise a badminton carnival with the same theme.

The Christmas Badminton Carnival was successfully held on Saturday, 14th December 2024. It was well-received by members as twenty five (25) avid badminton players duly registered for this event. As usual, participants were divided into two team, namely Team Santa and Team Rudolph led by Captain Tam Chee Kheong and Stanley Tan respectively. A total of 9 men's doubles matches were played with each side putting up their best pairing. Each and every match was played with much enthusiasm and competitive spirit. At the end of the game, Team Santa emerged as the champion.

The highlights of the event was the dinner held at Lilasari restaurant. All the participants were greeted with a Christmas feel as the restaurant's atmosphere was filled with Christmas music and decorations can be seen beautifully put up at the main entrance and on the walls around the restaurant. A sumptuous dinner with roasted lamb was served and all participants had a good time enjoying their dinner and drinks as well as the camaraderie and karaoke entertainment from their fellow members. There was a short speech by the convenor and prize presentation to the Champion and Runners up team. All the participants were also given a door gift, courtesy from one of the BOC member, Tam Chee Kheong. It was another memorable evening which ended around mid-night.





## 2024 Annual Badminton Championship held on Saturday, 18th January 2025

The Raintree Club 2024 Annual Badminton Championship was held on Saturday, 18th January 2025.

The response from members for this event was not very encouraging and this trend seems to have continued over the years as members appeared to be more interested in leisure badminton rather than real competition.

Although the category of events opened for registration were many but after the closing date, only 14 members had signed up for the men's doubles (combined age 90 and above) category. The men's doubles event was played on a knock out format and the pairing was conducted by the Badminton Organising Committee to ensure that all the pairs are reasonably balanced in terms of their skills and competitive strength.

The event was played on Saturday, 18th January 2025 and our in-house badminton coach, Kantharoopan and his assistant were also present to officially oversee the running of the tournament and also to be our official referee.

All matches were played on the same day and at the end of the tournament, Tam Chee Kheong and Cheng CC emerged as the champion whilst the runners up position went to Liew Yaw Lian and Stanley Tan. Congratulations to both the Champion and runners up.



# TENNIS

It has been an eventful quarter for the Tennis Community in Raintree and a great start to 2025. Here are some of the exciting things that took place so far this year...

On the **11th of January** Raintree hosted the New Year Carnival as the first tennis event of the 2025 calendar year. A total of 16 participants signed up and team "Nadal" won the overall friendly social by total points.

The New Member's Social Carnival took place on the **18th of January** to mark the second event of the calendar year. This event was aimed to provide new or recent members a platform to socialize and get to know the Raintree Tennis community better and form their own social tennis circles.

In conjunction with the Australian Open 2025, Raintree hosted the Australian Open Grand Slam Social on the **26th of January** with a watch along for the Men's Singles Final later that evening. This event was a great success as it saw a record high in headcount of 30 players at a single social event.

The Raintree Online Booking System (OBS) was officially launched on the **30th of January**.

On the **8th of February** Raintree hosted the Chinese New Year Carnival. A total of 20 players with a variety of playing levels took part in an enjoyable round of social competition. The team "Madison Keys" won by total points earned.



The Raintree Open Singles Tennis League 2025 season officially kicked off on the **10th of February**. Registration will remain open until the **31st of May 2025**.

The first round of the Raintree Junior's Monthly Medal launched on the **15th of February**. A total of 18 junior players took part across 5 categories. The winners for each medal category are as follows: Eleanor (Girls U11), Nia Ramona (Girls U15), Andrea Tay (Girls U18), Jun (Boys U11), and Andy (Boys U15) respectively.



Finally, the Penang Sports Club International Invitational Team Tennis took place between the **21st and 23rd of February** (Refer to the PSCIITT write up)



# PENANG SPORTS CLUB INTERNATIONAL INVITATIONAL TENNIS 2025 (21 FEB - 23 FEB) POST TOURNAMENT UPDATE

## Recap

Having missed the 2024 edition of the tournament, The Raintree Club of Kuala Lumpur returned to the 2025 edition held on the 21st to the 23rd of February 2025. The Raintree Men's Team consisted of Duncan (C), Simon Tan, PW Wong, Rahmat, Clay Chiew, Marcel, Eugene, Mark Yeo, and Tian Loong. Nazfah (C), Yuko, Juliette, Safiah, Lillian, Tracy, Mimi, and Cherry made up the Raintree Ladies' Team.

**Having almost made it out of the group stages on one occasion for the men's and ladies' each historically, both teams, men's and ladies' reached the semifinals in the plate draw for the 2025 edition.**

**This marks the first time an official team from Raintree made it into the knockout stages (main or plate, men's or ladies').**

## Day 1

Raintree Men's fought valiantly, picking up a win against the **PSC Black Panthers** while losing to **Shazulfar and Meerkats** expectedly, dropping down to the plate group stages. The Raintree Ladies' recorded 3 straight losses towards **Acepresso, Vamos Amigas,** and **Jesselton Sunshine** respectively, also moving down to the plate group stages.

## Day 2

Raintree Men's secured wins in all 3 ties against **Cari Makan, MKH,** and **Chinese Swimming Club** respectively, topping the group at 1st place. The Raintree Ladies' won 2 ties against **Merry Mixers,** and **M&Ms** and lost to **Victorious Secret** in the third. The tie with Victorious Secret was not without its heroics, as Raintree Ladies' had already lost 2 sets and was down 0-5 in the third set. Safiah and Lillian showed strength and resilience and mounted perhaps the **most epic comeback** in PSCIIT history by securing the set 6-5(7-4), ultimately securing the points that put Raintree Ladies' 2nd in their group, making it to the knockout rounds.

## Day 3

Raintree Men's recorded 2 straight losses and secured one walkover win against **NTTA**, ultimately ending their journey in the Semifinals of the Plate Draw. The Raintree Ladies' were overpowered by what should be a main draw team and eventual Plate Champions in the **Palawan Pawnshop** (Philippines), recording 3 straight losses and also ending their journey in the Semifinals of the Plate Draw. This concludes the PSCIIT Tournament for Raintree Men's and Ladies'.

## PS

Special thanks go out to our dedicated cheer (makan) squad consisting of Alwyn Fong, HW Lau, SK Yeo, Bee, Desiree, Raina, Razlan, and Ben (with cameos from Fazree, and Terenz Lee)





### Annual Snooker 6-Red Championship - 18th January 2025

The Annual Snooker 6-Red Championship took place on 18th January 2025 at 2:00 PM, featuring 8 talented participants. After an exciting series of matches, Alvin Tan emerged as the champion, showcasing impressive skills throughout the tournament. Kenny Khoo put up a strong fight but ultimately secured the runner-up position. Congratulations to both players for their outstanding performances!



### Signing of Collective Agreement: A Positive Step Forward

On 23rd January 2025, the Raintree Club marked an important milestone with the signing of the Collective Agreement between the Club and the Union. This agreement reflects the Club's commitment to supporting its employees while ensuring a balanced and progressive working environment.

During his address, the President acknowledged the efforts of all staff and emphasized that the agreement represents a fair and rewarding package for employees. He encouraged everyone to continue working diligently and uphold the Club's values, ensuring Raintree remains a top-tier club that members are proud to call their second home.



# BAR NIGHT

## INDIAN THEME

### A Vibrant Indian-Themed Night

Raintree Club was filled with color, music, and energy on 1 March 2025 as 80 members and guests gathered at Lilasari for an unforgettable Indian-themed night.

The evening came alive with a fantastic live band, setting the mood with a mix of Bollywood hits and classic favorites, keeping the dance floor packed throughout the night.

Lilasari's warm ambiance, paired with the lively music, had everyone swaying, spinning, and singing along. The night was filled with laughter, joy, and non-stop dancing.





The Raintree Club  
of Kuala Lumpur



FRIENDLY

# KARAOKE *Session*



RECIPROCAL KARAOKE SESSION  
BETWEEN  
RAINTREE CLUB & PENANG SPORTS CLUB

## Raintree Club Karaoke Kicks Off 2025 with a Harmonious Start!

The Raintree Club Karaoke activities for 2025 started on a high note with a fantastic and fun-filled event! We had the pleasure of hosting a friendly sing-along gathering with Penang Sports Club (PSC) Karaoke members, creating a wonderful evening of music, camaraderie, and shared passion for singing.

While our tennis members frequently enjoy friendly matches with their PSC counterparts, it has been 12 years since our last karaoke exchange in 2013! This long-awaited reunion was truly special, as members from both clubs came together once again to celebrate the joy of singing.

On Saturday, March 8th, PSC arrived with a spirited contingent of 13 singers, joining over 40 members from both clubs for a night of melodic matchups and musical bonding. The energy was high, the performances were lively, and the atmosphere was filled with laughter and harmony.

To make the night even more memorable, a sumptuous dinner and free-flowing beers added to the evening's delight! The grand finale was an emotional and heartfelt moment, as everyone joined hands in a circle to sing the ever-popular Cantonese classic, "Pang Yau" ("Friend"), a perfect tribute to the lasting friendships between our clubs.

A Big Thank You!

- Special thanks to our Vice President, Alwyn, for gracing the event with his presence.
- Kudos to Lester and Chan for managing the sound system and ensuring smooth performances.
- A huge appreciation to the Raintree Club staff on duty for their excellent support throughout the evening.

On behalf of the Raintree Karaoke Sub-Committee, we extend our heartfelt gratitude to everyone who participated, making this a truly unforgettable musical reunion! Looking forward to more harmonious gatherings ahead!



# Children's Arts & Craft Activity

Greetings from the Children's Library where we held craft sessions in January and February. The January craft was a fan for Chinese New Year. In February the children crafted a card for Hari Raya. Look out for the posters and join us for the next crafting event.



# Raya Special



# Reciprocal Clubs

## International Clubs

Club Name	Accommodation	Visiting Period
City Tattersalls Club, Australia	X	N/A
Royal Automobile Club of Australia	√	N/A
Royal Brunei Yacht Club, Brunei	X	N/A
Terminal City Club, Canada	X	14 times a year.
Ambassy Club Shanghai, China	X	14 times a year.
Shanghai Town and Country Club, China	X	2 weeks per visit and 3 times a year.
The St James Club, England	√	N/A
The Hong Kong Cricket Club, Hong Kong	X	2 weeks per visit and 3 times a year.
Bombay Gymkhana, India	X	2 weeks per visit and 3 times a year.
Jaisal Club Ltd, Rajasthan, India	X	40 days visit a year.
The Rishikesh Club, India	X	14 days a year, not more than 7 days consecutive per visit.
Bimasena, Jakarta, Indonesia	X	12 days visit a year.
Indonesia Petroleum Club, Indonesia	X	N/A
Baguio Country Club, Phillipines	√	2 weeks per visit and 3 times a year.
The Rockwell Club, Phillipines	X	2 weeks per visit and 3 times a year.
The Royal Scots Club, Scotland	√	2 weeks per visit and 3 times a year.
Aranda Country Club, Singapore	√	N/A
Orchid Country Club, Singapore	X	14 times a year.
Raffles Marina, Singapore	X	30 days visit a year.
Raffles Town Club, Singapore	√	10 visits a year.
Singapore Recreation Club, Singapore	X	N/A
The Hollandse Club, Singapore	√	30 days visit a year.
The Rand Club, South Africa	√	2 weeks per visit and 3 times a year.
Sallakapet Club, Sweden	X	N/A
American Club Taipei, Taiwan	X	2 weeks per visit and 3 times a year.
The British Club Bangkok, Thailand	X	30 days in a year.

## Local Clubs

Club Name	Accommodation	Visiting Period
Segamat Country Club, Johor	X	2 weeks per visit and 12 visits a year.
The Malacca Club, Malacca	X	30 visits a year.
Royal Port Dickson Yacht Club, N.Sembilan	√	30 visits a year.
Kelab Diraja Sungei Ujong, N.Sembilan	X	14 days visit a year.
Penang Sports Club, Penang	X	2 weeks per visit and 3 visits a year.
Penang Swimming Club, Penang	X	14 days visit year.
Kelab Ipoh Diraja, Perak	√	14 days visit a year.
Royal Kedah Club, Kedah	X	2 weeks per visit and 3 visits a year.
The Ipoh Swimming Club, Perak	X	1 week per visit and 10 visits a year.
The New Club, Taiping, Perak	X	14 days visit a year.
Kinabalu Yacht Club, Sabah	X	24 days visit a year.
The Sarawak Club, Sarawak	X	14 days visit a year.
Kelab Desa Rantau Petronas, Terengganu	X	3 visits per month or 30 visits a year.

Note : N/A - Open Visiting Period  
 √ - Accommodation Available  
 X - Accommodation Not Available

To enjoy the perks at any of the affiliated clubs, contact our membership department at **+603 4257 9066** or email to **admin@raintree.com.my** or **liza@raintree.com.my** for a Letter of Introduction.



The Raintree Club of Kuala Lumpur

# RAINTREE CLUB MEMBERSHIP DRIVE

*Timeline: This program is available for a limited time during our 6-month membership drive effective 24 January - 23 July 2025.*



## PROGRAM HIGHLIGHTS

Promo Price\*

**RM14,000**

\*After deduction of RM6,000 credit amount, terms and conditions apply.

\*ORIGINAL PRICE RM25K

Referral Reward

**RM1,000**

each successful referrals made by active members

**INSTALLMENT  
PAYMENT PLAN (IPP)**

Up to 36 months  
installment plan available

### WHY JOIN RAINTREE CLUB?

- Access to facilities including dining, sports, and recreation.
- A hub for networking with like-minded individuals.
- Exclusive club events and activities for members.
- A family-friendly environment with programs for all ages.

### FOR DETAILS:

1. Visit our Membership Office for more details.
2. Contact us at 03-42579066 ext. 158 Liza or liza@raintree.com.my.
3. Please speak to our Membership Team to explore your payment options.

**SCAN HERE  
FOR MORE INFO  
ABOUT THE CLUB**



**FOR MORE INFO, PLEASE CONTACT US AT 03-4257 9066**

Terms and conditions applies.